

Housing Management

Title of Policies	Aim of Policies	Screened for Equality and Good Relations Considerations Yes/No	Screening Decision	Summary of Screening if Appropriate	Policies Owner and Date
HM07-Complaints policy and procedure	NB Housing complaints policy is designed to create continuous improvement and to ensure that when things go wrong, they will be considered and corrected where necessary.	Yes	Screened out	No adverse impact upon any section 75 category No adverse impact upon good relations	Director of Housing and Corporate Services March 2016
 HM001- Housing Sub Committee Terms of Reference HM01- Allocation & Transfer HM02-Mutual Exchange policy HM03-Disqualification policy HM04-Tenancy Management HM05-Tenancy Sign Up procedure HM06-Anti-Social Behaviour HM08-Rent arrears Recovery procedure HM09-Write Off policy HM10-Void Management policy HM11-Illegal Occupation HM12-Confidentiality policy HM13-Tenants Forum HM14-Tenancy Fraud Strategy HM15-Credit Refund policy & procedure 	To ensure compliance with DfC Housing Association Guide and NIHE in relation to housing provision in Northern Ireland	Yes	Screened out	No adverse impact upon any section 75 category No adverse impact upon good relations	Director of Housing and Corporate Services November 2016